



### **I want to book a party! What do I do?**

Fantastic! Once you have a date in mind just give us a call or fill in the 'check party availability' form on our website. We will then confirm availability and email you an online booking form. Once we receive your completed booking form and payment we will confirm your party by email and provide invitations you can fill in and print. Payment is due for all parties 12 weeks before the party date. For parties booked more than 12 weeks in advance a deposit of £50.00 is payable upon booking. Details on how to pay for your party will be provided in your booking email, along with other necessary information.

### **I've booked an outdoor party – what happens if it rains?**

In true British fashion we carry on regardless! In our experience children never let rain put them off having fun! If it looks like your party day is likely to be wet just remember to ensure your child and their friends are dressed in the appropriate clothing.

### **Are you likely to cancel a party due to bad weather?**

The only time we would need to postpone a party is if severe weather affects the safety or accessibility of the outdoor centre. In this situation we would arrange to postpone your party to another date.

### **How safe are Wildchild parties?**

Very! We have a lot of experience working with schools and local authorities so as well as being fully insured, all our instructors are DBS checked. We work with reputable centres and professional, trained instructors to ensure the safety of all the children taking part in our activities. Safety equipment and clothing is provided where needed.

### **Can I visit the site beforehand?**

Our parties take place at schools and outdoor activity centres that are not open to members

Any other questions? Call 0845 3717 099, email [info@wildchildactivities.com](mailto:info@wildchildactivities.com) or visit our website [www.wildchildactivities.com](http://www.wildchildactivities.com)

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of the general public, so it is not possible to visit prior to your party. We find that most questions can be answered by our experienced staff, so if you have a particular query regarding site facilities please call to discuss.

### **What is the minimum number of children required to run a party?**

Our party packages accommodate 12 children (16 for Wild Dinoroar and Wild Pirate parties). You can book a party if you have less children however the party package cost will remain the same. Details of party packages and costs are available on our website.

### **What is the maximum number of children we can have at a party?**

The maximum number of children we can accommodate is normally 18 (or 20 for the Wild DinoRoar and Wild Pirate parties). Each child's place over the minimum number is charged at £15.00 (or £12.50 with our *Get Wilder* package).

### **Do you offer discounts for larger groups?**

Yes! Our *Get Wilder* discount package is available for our 'venue inclusive' parties, and this offers a reduced rate of £12.50 per additional child (instead of the standard rate of £15 per additional child). The *Get Wilder* discount applies when booking for 16 or more guests (automatically applied to Wild Dinoroar and Wild Pirate parties). Further information is available on our website and on the booking form.

### **If I opt for the *Get Wilder* package can I still add guests after booking?**

Yes, additional guests can be added up to a week before the party and will also be eligible for the reduced rate.

### **Can I book a party at a different venue?**

## Wildchild Parties – Frequently Asked Questions



Yes, for indoor parties if you live outside of St. Albans / Harpenden and would like to offer a party closer to you we do provide an 'activity only' party. You can use our list of recommended party venues on our website or contact us for more information on venue requirements. Please note the cost of the party remains the same (to cover additional travel costs).

### **When do I need to confirm the final numbers for my party?**

Final numbers need to be confirmed and paid for one week prior to your party date. An email reminder will be sent with final instructions, one week prior to your party.

### **Is there an area provided for the provision of food at the party?**

Yes, we have an indoor facility which will be set up with tables and chairs ready for you. (This will be made available for you to drop off food 15 minutes before, and during the last 30 minutes of your party time for your guests to have their party food).

Your party host will stay with you to assist with party refreshments and clear up afterwards, so all you need to do is bring the food, and we'll do the rest! Please be aware that the room we have available for your party food may be shared with other parties.

**We would ask that you bring food for the children only, and that parents collect children at the end of the party, as space is limited and it is therefore not possible to accommodate large groups of parents, other than those of the birthday child and close relatives.**

### **Can parents stay with their children at the party?**

For health and safety reasons, unless there are specific reasons why a child requires parental supervision, only the parents of the birthday child may stay for the duration of the

party. Due to the nature of our outdoor parties, there is no viewing area or available space for parents to wait, so we recommend parents drop children off and collect at the end.

### **What should I provide in terms of food and refreshments?**

We provide squash and water for the children. You will need to provide any other food you would like offered at the party. As parties are busy and time for food limited, we recommend bringing food ready boxed up for each child. This helps ensure a quick turnaround of food to allow time for all the fun activities on offer!

### **What time should I arrive for my child's party?**

Food can be dropped off 15 minutes before the party start time. Further details and directions will be provided in your final email one week before your booking.

### **Will there be time for us to sing happy birthday and cut the birthday cake?**

Of course! There will be time for this while the children are having tea and your Wildchild party host will arrange this.

### **Should we bring our own equipment?**

No, we provide everything you need. All you need to do is turn up, watch your child having fun, and leave the rest to us!

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